

PTET Survey 2023: Courses and learning programmes used by Pharmacy Support Staff and Pharmacy Technicians from NHS Scotland Boards

The Pharmacy Technician Education & Training Strategic Group (PTET) conducted a survey in 2023 to establish which courses/learning programmes were being used at that time for pharmacy technicians and pharmacy support staff across Scotland. Responses were received from the pharmacy managed care sector across Scotland including acute and primary care settings. The collated responses, shown below, can be used as an information resource to help pharmacy support staff, pharmacy technicians and their managers see what learning is being used by their colleagues across Scotland.

This information is not intended to form a recommendation for any of the courses listed. It is also recognised that there are many more courses/learning programmes available. Links to websites have been provided so that any interested parties can find out more information.

Pharmacy support staff training to meet GPhC regulation requirements

Course	SCQF Level	Website
SVQ Pharmacy Services at SCQF L6	6	www.fife.ac.uk www.edinburghcollege.ac.uk www.westcollegescotland.ac.uk
Modern Apprenticeship Pharmacy Services L6	6	www.fife.ac.uk www.edinburghcollege.ac.uk www.westcollegescotland.ac.uk
Buttercups Training courses for pharmacy support staff	Not assigned	www.buttercupstraining.co.uk

Development courses for pharmacy support staff

Course	SCQF Level	Website
Institute of Supply Chain Management at L3	6	www.ioscm.com
Institute of Supply Chain Management at L4	7	www.ioscm.com

Pre-registration trainee pharmacy technician training to meet GPhC registration entry requirements

Course	SCQF Level	Website
SQA Diploma in Pharmacy Services	7	www.fife.ac.uk www.edinburghcollege.ac.uk www.westcollegescotland.ac.uk
Technical Apprenticeship Pharmacy Services	7	www.fife.ac.uk www.edinburghcollege.ac.uk www.westcollegescotland.ac.uk
Buttercups Pharmacy Technician Training Programmes	Not assigned	www.buttercupstraining.co.uk

Post-registration Pharmacy Technician Training

Scottish Qualifications Authority (SQA) courses	SCQF Level	Website
HNC Pharmacy Services Development & Management	7	www.edinburghcollege.ac.uk
PDA Assessment & Supply of Individual Patient's Medicines	7	www.edinburghcollege.ac.uk
PDA Final Accuracy Checking by Pharmacy Technicians	7	www.edinburghcollege.ac.uk
Pharmacy Aseptic Checking Technicians	7	www.edinburghcollege.ac.uk
L&D9DI Assess Workplace Competence using Direct and Indirect Methods (Assessor course)	8	www.westcollegescotland.ac.uk
L&D11 Internally Monitor and Maintain the Quality of Workplace Assessment (Internal Verifier course)	8	www.westcollegescotland.ac.uk
L&D12 Externally Monitor and Maintain the Quality of Workplace Assessment (External Verifier course)	9	www.westcollegescotland.ac.uk
SVQ in Management at SCQF L7	7	www.dundeeandangus.ac.uk www.fife.ac.uk www.forthvalley.ac.uk www.west-lothian.ac.uk www.geniusppt.com
SVQ in Management at SCQF L9	9	www.dundeeandangus.ac.uk www.fife.ac.uk www.forthvalley.ac.uk www.west-lothian.ac.uk
SVQ in Management at SCQF L11	11	www.fife.ac.uk www.cityofglasgowcollege.ac.uk www.westcollegescotland.ac.uk www.borderscollege.ac.uk www.uhi.ac.uk

Other courses	SCQF Level	Website
BTEC Level 4 Diploma in Clinical Pharmacy Services and Therapeutics	7	www.bradfordcollege.ac.uk
ILM Leadership and Management (various levels)	various	www.i-l-m.com
CMI Leadership and Management (various levels)	various	www.managers.org.uk/education-and-learning/qualifications
Edward Jenner Leadership Programme	Not assigned	www.leadershipacademy.nhs.uk/programmes/the-edward-jenner-programme
Buttercups Accuracy Checking Course for Pharmacy Technicians	Not assigned	www.buttercupstraining.co.uk
Chartered Institute of Purchasing & Supply (CIPS) L4 Diploma	7	www.cips.org
NHS Research Scotland Introduction to Good Clinical Practice		https://www.nhsresearchscotland.com/research-in-scotland/facilities/clinical-research-facilities/glasgow-research-facility/training-and-courses/browse/nrs-introduction-to-good-clinical-practice-gcp
Leeds University – Aseptic Services for Managers	Not assigned	www.eps.leeds.ac.uk
BOPA – Introduction to oncology		www.bopa.org.uk
Graduate Apprenticeships – Data Science	10	www.apprenticeships.scot
Pharmacy Management Clinical Leadership in Pharmacy (CLIP) Programme		www.pmhealthcare.co.uk

NHS Education for Scotland (NES)	SCQF Level	Website
General Practice Learning Pathway	Not assigned	https://learn.nes.nhs.scot/36753/pharmacy/general-practice-learning-pathway-for-pharmacy-technicians
Vocational Training Foundation Programme for Pharmacy Technicians	Not assigned	https://learn.nes.nhs.scot/3891
Develop Self, Others and Service	Not assigned	www.nes.scot.nhs.uk/our-work/pharmacy-leadership
A Taste of Leadership	Not assigned	www.nes.scot.nhs.uk/our-work/pharmacy-leadership
Advanced Leadership 'Delivering the Vision'	Not assigned	www.nes.scot.nhs.uk/our-work/pharmacy-leadership
Scottish Quality and Safety Fellowship programme	Not assigned	www.learn.nes.nhs.scot/814/learning-programmes/quality-improvement-zone/scottish-quality-and-safety-sqs-fellowship-programme
Scottish Pharmacy Clinical Leadership Fellow Scheme	Not assigned	www.nes.scot.nhs.uk/news/scottish-pharmacy-clinical-leadership-fellow-spcdf-scheme
Health Improvement Scotland Primary Care Access Programme QI course	Not assigned	https://www.nes.scot.nhs.uk/news/access-quality-improvement-qi-programme-launch-of-cohort-one

NES Pharmacy Programme of Resources

Pharmacy Support Staff and Pharmacy Technicians use a broad range of resources that NHS Education for Scotland has developed to support the pharmacy workforce within Scotland. The NES Pharmacy Programme of Resources can be accessed by the following link.

<https://www.nes.scot.nhs.uk/media/13ubtqk1/pharmacy-programme-of-resources26-09-23.pdf>

More information is available on the NES virtual learning environment - Turas Learn