Appendix A: Copy of Questionnaire

Working Across Sectors: Views, Experiences and Perceptions

Greater integration of public services in Scotland is a key driver of the Public Service Reform agenda.

The focus is on stronger organisational relationships that deliver better services for patients and the public with prevention, self-management, and community based approaches at the core. This requires the full engagement of the statutory health sector, the social care sector and the voluntary sector in the planning, design and delivery of public services.

This questionnaire aims to explore your views, experiences and perceptions of working across various sectors. It also aims to review practical examples and educational provision in the area.

Your input is very much appreciated, and completion of the survey will take approximately 10 – 15 minutes.

For further information, you may contact [email address].

[Link to Privacy and Data Protection]

Background

1) Please indicate your main professional group (e.g. job role/title/profession).

2) * Please indicate your main employment setting.

☐	NHSScotland Territorial Board
☐	NHSScotland Special Health Board
☐	Contractor services (e.g. GP, Optometrist, Pharmacist, Dentist, etc)
☐	Scottish Government
☐	Local Authority/Councils
☐	Other Public Administration/Public Services
☐	Education (e.g. School, College, University, etc)
☐	Third sector/voluntary services (not including education, e.g. colleges)
☐	Independent/commercial/private sector
☐	Other (please specify)

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The following criteria must be fulfilled for this question to be shown:

- (
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    - or
    - If “Please indicate your main employment setting.” e*quals* “NHSScotland Special Health Board”
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    - or
    - If “Please indicate your main employment setting.” e*quals* “Scottish Government”
    - or
    - If “Please indicate your main employment setting.” e*quals* “<#other#>Other (please specify)”
    - or
    - If “Please indicate your main employment setting.” e*quals* “Other Public Administration/Public services”
    - or
    - If “Please indicate your main employment setting.” e*quals* “Education (e.g. School, College, University, etc)”
    - or
    - If “Please indicate your main employment setting.” e*quals* “Independent/commercial/private sector”
    - or
    - If “Please indicate your main employment setting.” e*quals* “Local Authority/Councils”
-)

Working Across Sectors

3) As part of your role, how many interactions have you had with the third sector in the last 6 months?

☐	None
☐	1-5
☐	6-10
☐	11-15
☐	Over 16
☐	Other
☐	I don’t know

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    - or
    - If “Please indicate your main employment setting.” *equals* “Local Authority/Councils”
    - or
    - If “Please indicate your main employment setting.” e*quals* “Other Public Administration/Public services”
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    - If “Please indicate your main employment setting.” e*quals* “Third sector/voluntary services (not including education, e.g. colleges)”
    - or
    - If “Please indicate your main employment setting.” e*quals* “independent/commercial/private sector”
    - or
    - If “Please indicate your main employment setting.” e*quals* “Education (e.g. School, College, University, etc)”
-)

4) As part of your role, how many interactions have you had with the public health sector in the last 6 months?

☐	None
☐	1-5
☐	6-10
☐	11-15
☐	Over 16
☐	Other
☐	I don’t know

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    - or
    - If “Please indicate your main employment setting.” e*quals* “Independent/commercial/private sector”
    - or
    - If “Please indicate your main employment setting.” *equals* “Other Public Administration/Public Services”
-)

5) As part of your role, how many interactions have you had with the social care sector in the last 6 months?

☐	None
☐	1-5
☐	6-10
☐	11-15
☐	Over 16
☐	Other
☐	I don’t know

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    - or
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-)

6) Please describe your experiences of working with the third sector. For example, what positive impact have there been for you, your patient, your practice or the service you deliver? Alternatively, are there any areas that need improving?

7) In your opinion what would help you in working across – and with – different sectors?

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-)

Education and Training

8) Would you be interested in learning more about working with the third sector?

☐ Yes	☐ No	☐ Don’t know

9) Would you be interested in learning more about working across other sectors?

☐ Yes	☐ No	☐ Don’t know

This box is shown in preview only.

The following criteria must be fulfilled for this question to be shown:

- (
    - If “Would you be in interested in learning more about working with the third sector?” *equals* “Don’t know”
    - or
    - If “Would you be interested in learning more about working with the third sector?” *equals* “Yes”
    - or
    - If “Would you be interested in learning more about working across other sectors?” *equals* “Don’t know”
    - or
    - If “Would you be interested in learning more about working across other sectors?” *equals* “Yes”
-)

10) What do you consider to be the key issues in learning more about cross-sector working?

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    - or
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-)

Knowledge and Confidence

11) Based on your knowledge, how confident are you in working with the third sector?

☐	Very confident
☐	Confident
☐	Neutral
☐	Not confident
☐	Not confident at all

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    - or
    - If “Please indicate your main employment setting.” e*quals* “Education (e.g. School, College, University etc)”
-)

12) Based on your knowledge, how confident are you in working with the public health sector?

☐	Very confident
☐	Confident
☐	Neutral
☐	Not confident
☐	Not confident at all

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    - or
    - If “Please indicate your main employment setting.” e*quals* “Other Public Administration/Public services”
-)

13) Based on your knowledge, how confident are you in working with the social care sector?

☐	Very confident
☐	Confident
☐	Neutral
☐	Not confident
☐	Not confident at all

14) Please feel free to add any comments on your knowledge and/or confidence on working across sectors.

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-)

Accessing Knowledge and Information

15) Where, as applicable, do you currently access information or learning provision about working with the third sector?

16) Where, as applicable, do you currently access information or learning provision about joint working with other sectors?

17) Feel free to add additional comments in relation to education and training in cross-sector working.

Learning Approaches

18) Please indicate your learning preferences.

	Very much preferred	Preferred	Neutral	Not preferred	Not preferred at all
Personal study: paper based resources	☐	☐	☐	☐	☐
Personal study: e-Learning/online learning	☐	☐	☐	☐	☐
Personal study: day to day reflection	☐	☐	☐	☐	☐
Personal study: scheduled live web seminars	☐	☐	☐	☐	☐
Personal study: online recorded videos	☐	☐	☐	☐	☐
Personal study: online recorded audio	☐	☐	☐	☐	☐
Face to face delivery: interactive group workshops	☐	☐	☐	☐	☐
Face to face delivery: presentation/lecture style	☐	☐	☐	☐	☐
Face to face delivery: team/group reflection and discussion	☐	☐	☐	☐	☐
Face to face delivery: large conferences and events	☐	☐	☐	☐	☐
Face to face delivery: simulation exercises	☐	☐	☐	☐	☐

19) Please list any other preferred learning approaches/styles.

Examples of Joint Working

20) Please provide an example of a positive impact of working with another sector. For instance, impact may be viewed from service, performance, educational or engagement angles.

21) We are interested in developing case studies of successful cross-sector working, and particularly work that has involved the third sector. Please contact [email address] to discuss further, or input your email address below.

Additional Comments

22) Please feel free to add any comments on working effectively across sectors.